

# ITIL® 4 Foundation eLearning & Exam Voucher

Duration: 9 hours / 12-month access / exam voucher included

Obtain your ITIL® 4 Foundation certification at your own pace!

Fully accredited training by Peoplecert.

The ITIL4 Foundation online training will introduce you to **IT service management concepts and key principles**. The course is setup in **5 easy to absorb modules and a course review** that covers the ITIL terminology, concepts, practices and value.



- The course includes video tutorials, study guides and quizzes
- The price includes a digital copy of the **official core guidance (OTM Training Materials and eBook) and exam voucher**
- The approximate study duration is 9 hours
- Device-friendly and mobile-optimised learning solution

**eLearning+** : includes PeopleCerts interactive tool with auto-marked sample papers and the Take2 option.

## Purchase Options

### FEATURES

**eLearning : 1-Year Access to Interactive Learning**

**On-Line Proctored Exam**

**eBook : Official ITIL 4 Foundation Manual in Digital Format**

**OTM : Official Training Material**

**Auto-Marked Sample Papers Official Mock Exams**

**TAKE2 : Exam Second Chance in case of failure on the 1st attempt**

Best Value

### eLearning

Self-paced interactive learning pack for ITIL 4 Foundation Certification.

**795 €**  
excl. VAT



Plus+

### eLearning+

Self-paced interactive learning pack that builds confidence for the exam.

**975 €**  
excl. VAT



### Self-paced learning accredited by Peoplecert

- Learn the ITIL terminology and key concepts
- Become familiar with the ITIL 4 guidance
- Gain understanding of the ITIL 4 service management framework
- Discover how ITIL has adopted the modern technologies and ways of working
- Learn how ITIL interacts with other frameworks and methodologies

### COURSE CONTENTS

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TVA : BE 0475.396.208 | IBAN : BE03 7360 3289 4784

## 6 modules in easy to understand lessons

- **Module 1:** Introduction to ITIL 4
- **Module 2:** Key Concepts of Service Management
- **Module 3:** Key Concepts of ITIL 4
- **Module 4:** The Guiding Principles of ITIL 4
- **Module 5:** ITIL 4 Practices Deep Dive
- **Module 6:** Course Summary

## Difference between eLearning and eLearning+

### eLearning includes:

On-line proctored Exam, Official certification e-Book, Official Training Material

### eLearning+ includes:

On-line proctored Exam, Official certification e-Book, Official Training Material, an Interactive Tool with Mock Exams and Take2 (second chance for free when failing on the first attempt).

## WHO SHOULD ATTEND?

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This ITIL 4 Foundation eLearning course is designed for IT Professionals, Project Managers and Business Managers/Owners involved in the design, delivery and management of digital products and services, ensuring maximum value for customers and stakeholders. This training will also benefit to those who are at the start of their journey in service management.

The eLearning will be the ideal solution for those who do not have the time or budget to attend a classroom-based training.

## PREREQUISITES

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There are no prerequisites or technical background required to attend this course.

## ABOUT THE ITIL4 FOUNDATION EXAM

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Participants will receive a voucher to take their exam from home or from the office. The exam voucher is valid during one year. However, we advice not to wait too long between the end of your course and exam.

- Exam duration: 60 minutes (+15 minutes for non-native English speakers)
- Closed book format
- Number of questions: 40
- Marks: each question is worth 1 mark, there is no negative marking.
- Pass mark: 65% or higher (26 marks or above)

## ELEARNING DELIVERY

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You will receive a voucher to access your eLearning course and you exam. The online access and exam voucher are valid during 12 months.

**For multi-users, please [contact us](#) to receive a proposal.**