ITIL 4 Practitioner: Supplier Management eLearning

1-year access |exam voucher, official manual and training materials included

Obtain your ITIL 4 Practitioner: Supplier Management certification at your own pace!

Fully accredited training by PeopleCert

Immerse yourself in our exciting interactive course and learn through quizzes and tests. Learn at your own pace, track your progress, stay engaged and ensure that every step of your learning journey is both enjoyable and effective.



• Interactive, self-paced & device-friendly course

• Our price includes the eLearning course, the exam, the official book and training materials in digital format

• The approximate study duration is 3 to 5 hours

• 24/7 helpdesk

COURSE & LEARNING OBJECTIVES

Self-paced learning accredited by PeopleCert

The purpose of this module is to ensure that the organisation's suppliers and their performances are managed appropriately to support the seamless provision of quality products and services.

- **Service Design -** Learn how to design products and services that are fit for purpose and use, that can be delivered by the organisation and its ecosystem.
- **Continual Improvement -** Learn to align organizational practices and services with evolving business needs by continuously improving products, services, and management practices.
- **Relationship Management -** Learn to establish, analyze, monitor, and improve links between the organization and its stakeholders at strategic and tactical levels.

WHO SHOULD ATTEND?

The **ITIL 4 Practitioner: Supplier Management eLearning course** is ideal for:

- **IT Supplier & Vendor Managers** ensuring effective partnerships.
- **Procurement & Contract Managers** optimizing supplier agreements.
- **ITSM Professionals** improving supplier performance.
- **IT Leaders & Executives** enhancing service delivery.

Perfect for those advancing in ITIL 4 or managing IT suppliers.

The eLearning will be the ideal solution for those who do not have the time or budget to attend a classroom-based training.

PREREQUISITES

To be eligible for the ITIL® 4 Practitioner: Supplier Management exam, you must have successfully completed the ITIL® 4 Foundation certification.

ABOUT THE ITIL 4 PRACTITIONER: SUPPLIER MANAGEMENT EXAM

Participants will receive a voucher to take their exam from home or from the office. The exam voucher is valid during one year. However, we advice not to wait too long between the end of your course and exam.

- Exam duration: 30 minutes
- Multiple choice, closed book format
- Number of questions: 20 questions

- Pass mark: 65% or higher

ELEARNING & EXAM DELIVERY

 eLearning Course Access – Upon registration, participants receive **access** to the official PeopleCert eLearning platform **within 24 hours (on working days mon-fri)**, allowing them to study at their own pace. The course includes interactive content, case studies, and practical insights.

 Official Exam Voucher – Your purchase includes a **PeopleCert exam voucher**, which allows you to schedule your online exam at your convenience. Exams are proctored remotely, giving you flexibility to choose a date and time that suits you.

 Official Training Materials - The materials are easily accessible through PeopleCert's online learning platform. Designed for self-directed independent study, the Learning Resource Kit supports a range of learning preferences, including workbooks for in-depth study and Quick Reference Guide.

Do you need e-learning for multiple users? Please contact us on +32 2 3351236 or send us a request for a quotation.