

ITIL 4 Practitioner: Change Enablement eLearning

1-year access | exam voucher, official manual and training materials included

Obtain your ITIL 4 Practitioner: Change Enablement certification at your own pace!

Fully accredited training by PeopleCert

Immerse yourself in our exciting interactive course and learn through quizzes and tests. Learn at your own pace, track your progress, stay engaged and ensure that every step of your learning journey is both enjoyable and effective.

- Interactive, self-paced & device-friendly course
- Our price includes the eLearning course and the official book and training materials in digital format
- The approximate study duration is 3 to 5 hours
- 24/7 helpdesk



COURSE & LEARNING OBJECTIVES

Self-paced learning accredited by PeopleCert

Learn to maximise the number of successful service and product changes by ensuring that risks have been accurately assessed, authorising changes, and managing change schedules.

- **Change**

Gain expertise in developing, implementing, monitoring, and communicating change plans, schedules, and the status of changes to IT products and services for stakeholders.

- **Continual improvement**

Learn to align organizational practices and services with evolving business needs by continuously improving products, services, and management practices.

- **AI and automation**

Ensure that applications and IT systems meet stakeholder needs, and product features are released on time, within budget and to a high standard of quality.

WHO SHOULD ATTEND?

The **ITIL 4 Practitioner: Change Enablement eLearning course** is ideal for:

- **Change Managers & ITSM Professionals** managing IT changes.
- **Service Desk & Support Teams** handling change requests.
- **Project Managers & Business Analysts** involved in IT transitions.
- **GRC, DevOps & Agile Practitioners** ensuring smooth change processes.
- **IT Leaders & Executives** overseeing service transitions.

Perfect for anyone advancing in ITIL 4 or managing IT change effectively.

The eLearning will be the ideal solution for those who do not have the time or budget to attend a classroom-based training.

PREREQUISITES

To be eligible for the ITIL® 4 Practitioner: Change Enablement exam, you must have successfully completed the ITIL® 4 Foundation certification.

ABOUT THE ITIL 4 PRACTITIONER: CHANGE ENABLEMENT EXAM

Participants will receive a voucher to take their exam from home or from the office. The exam voucher is valid during one year. However, we advise not to wait too long between the end of your course and exam.

- Exam duration: 30 minutes
- Multiple choice, closed book format
- Number of questions: 20 questions
- Pass mark: 65% or higher

ELEARNING & EXAM DELIVERY

The materials are easily accessible through PeopleCert's online learning management system.

Designed for self-directed independent study, our Learning Resource Kit supports a range of learning preferences, including workbooks for in-depth study and Quick Reference Guide.

Do you need e-learning for multiple users? Please contact us on +32 2 3351236 or [send us a request](#) for a quotation.