ITIL® 4 Specialist: Drive Stakeholder Value (DSV) eLearning

e-Learning / Duration: 18 hours / 90-day access / Exam voucher and Take2 option included

Our fully **accredited e-Learning ITIL® 4 DSV course** is based on the concepts introduced in ITIL4 Foundation. The **ITIL 4 Specialist Drive Stakeholder Value** covers all commitments and interactions between a service provider and its clients, users, suppliers and partners, and focuses on the conversion of demand into value through IT-enabled services.

This course will equip you with the tools you need to achieve greater stakeholder satisfaction by co-creating value.

• 90 days online access

• 18 hours self study in 9 modules with 29 easy to absorb lessons

• Video tutorials, study guides and quizzes

• Exam voucher and take2 option

• Access to a digital copy of the official ITIL 4 DSV core guidance

• Tutor support and 24/7 helpdesk

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