ITIL® 4 Specialist: Create, Deliver and Support (CDS) eLearning

e-Learning / Duration: 18 hours / 90-day access / Exam voucher and Take2 option included
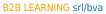
The **ITIL® 4 Specialist Create, Deliver and Support** online course is designed for IT practitioners and managers who wish to improve their organisation's service management practices. The **ITIL4 CDS** module focuses on a **practical and comprehensive approach** towards the creation and management of effective IT and digital services.

This eLearning course includes:

• 90 days online access

• 18 hours self study in 5 modules and 25 easy to absorb lessons

• Video tutorials, study guides, quizzes and sample exam paper

• Exam voucher and take2 option

• access to a digital copy of the official ITIL 4 CDS core guidance

• Tutor Support and 24/7 helpdesk

By studying the ITIL v4 Create, Deliver and Support CDS elearning course you will learn how to:

- create and improve value streams for new and existing services
- support users with value streams
- increase the efficiency of services
- create an effective workflow, use new technologies and approaches and create a culture that leads to success