ITIL® 4 Direct, Plan & Improve (DPI) eLearning

Self-Paced eLearning | 1-year access | 1-year PeopleCert Membership Plus Included

Master Strategic IT Leadership with ITIL® 4 Direct, Plan & Improve (DPI) eLearning

The **ITIL v4 Strategist: Direct, Plan & Improve (DPI)** module is a **core requirement** for both the **ITIL 4 Managing Professional** and **ITIL 4 Strategic Leader** certification paths.



• 1-year flexible online access

• Includes video tutorials, study guides, and 2 assessment tests

• Official PeopleCert exam voucher, delivered with the ITIL v4 DPI core guidance and official training materials

• **1-year PeopleCert Membership Plus is included**, providing access to exclusive resources such as **1 free exam retake**, practical tools, and ongoing professional development to support your ITIL journey.

• 24x7 learner assistance and support

ITIL® 4 Direct, Plan & Improve (DPI) Self-Paced Online Learning

This online course equips IT professionals with the skills to **define strategy, drive continuous improvement, and align IT services with business goals**. By applying ITIL best practices, you will learn to **build a future-ready IT organisation, foster innovation, and lead high-performing digital teams**.

Gain the expertise to **develop a strategic vision, manage change, and inspire teams** while ensuring IT and business operations are fully aligned for maximum efficiency and value delivery.

Prerequisites

The **prerequisites** to attend the **ITIL 4 Direct, Plan and Improve** eLearning course are:

1. **ITIL 4 Foundation Certification** – Candidates must have successfully obtained the **ITIL 4 Foundation**certification before enrolling in this course.

2. **Professional Experience** – While not mandatory, it is recommended that participants have **at least three years of managerial experience** in IT service management, digital strategy, or leadership roles.

3. **Accredited Training Requirement** – To be eligible for the certification exam, candidates must complete an **accredited training course** (such as the one provided by **B2B Learning**) before attempting the official **PeopleCert exam**.

Delivery & Access Information

At **B2B Learning**, we ensure a seamless experience from enrollment to certification. Here's how your ITIL 4 Digital & IT Strategy (DITS) package is delivered:

- **eLearning Course Access** – Upon registration, participants receive **access** to **our LMS eLearning platform with 24 hours (working days mon-fri)**, allowing them to study at their own pace.
- **Official Exam Voucher** – Your purchase includes a **PeopleCert exam voucher**, which allows you to schedule your online exam at your convenience. Exams are proctored remotely, giving you flexibility to choose a date and time that suits you.
- **PeopleCert Membership Plus** – With your exam registration, you will also receive a **one-year membership**, providing access to exclusive resources, practical tools, and ongoing professional development to support your ITIL journey.

 Need assistance? Our support team is available to guide you through the process and ensure a smooth learning experience!