

ITIL® 4 Direct, Plan & Improve (DPI) eLearning

Self-Paced eLearning | 1-year access | 1-year PeopleCert Membership Plus Included

Master Strategic IT Leadership with ITIL® 4 Direct, Plan & Improve (DPI) eLearning

The ITIL v4 Strategist: Direct, Plan & Improve (DPI) module is a **core requirement** for both the **ITIL 4 Managing Professional** and **ITIL 4 Strategic Leader** certification paths.



- 1-year flexible online access
- Includes video tutorials, study guides, and 2 assessment tests
- Official PeopleCert exam voucher, delivered with the ITIL v4 DPI core guidance and official training materials
- **1-year PeopleCert Membership Plus is included**, providing access to exclusive resources such as **1 free exam retake**, practical tools, and ongoing professional development to support your ITIL journey.
- 24x7 learner assistance and support

ITIL® 4 Direct, Plan & Improve (DPI) Self-Paced Online Learning

This online course equips IT professionals with the skills to **define strategy, drive continuous improvement, and align IT services with business goals**. By applying ITIL best practices, you will learn to **build a future-ready IT organisation, foster innovation, and lead high-performing digital teams**.

Gain the expertise to **develop a strategic vision, manage change, and inspire teams** while ensuring IT and business operations are fully aligned for maximum efficiency and value delivery.

Prerequisites

The **prerequisites** to attend the **ITIL 4 Direct, Plan and Improve** eLearning course are:

1. **ITIL 4 Foundation Certification** – Candidates must have successfully obtained the **ITIL 4 Foundation** certification before enrolling in this course.
2. **Professional Experience** – While not mandatory, it is recommended that participants have **at least three years of managerial experience** in IT service management, digital strategy, or leadership roles.
3. **Accredited Training Requirement** – To be eligible for the certification exam, candidates must complete an **accredited training course** (such as the one provided by **B2B Learning**) before attempting the official **PeopleCert exam**.

Delivery & Access Information

At **B2B Learning**, we ensure a seamless experience from enrollment to certification. Here's how your ITIL 4 Digital & IT Strategy (DITS) package is delivered:

- **eLearning Course Access** – Upon registration, participants receive **access to our LMS eLearning platform with 24 hours (working days mon-fri)**, allowing them to study at their own pace.
- **Official Exam Voucher** – Your purchase includes a **PeopleCert exam voucher**, which allows you to schedule your online exam at your convenience. Exams are proctored remotely, giving you flexibility to choose a date and time that suits you.
- **PeopleCert Membership Plus** – With your exam registration, you will also receive a **one-year membership**, providing access to exclusive resources, practical tools, and ongoing professional development to support your ITIL journey.

☐ **Need assistance?** [Our support team is available](#) to guide you through the process and ensure a smooth learning experience!